01 · Certified and safe

Security and privacy schools can trust.

Zense AI is ISO/IEC 27001 certified and compliant with the PDPO, FERPA, COPPA and GDPR, so every student's data stays safe and in your school's control.

Encrypted in transit

Every connection uses HTTPS. Plain HTTP is redirected, and browsers are told to use HTTPS only.

Encrypted at rest

Our database and file storage on AWS are encrypted on disk.

Passwords are never stored

We keep only a one-way bcrypt hash, so no one at Zense AI can read your password.

Safer sign-in

Sign in with Google or Microsoft, and add two-step verification with an authenticator app, email code or passkey.

Private file links

Uploads are stored under random, unguessable links, and our storage can't be browsed or listed.

Guarded against attacks

Sign-in and sign-up are rate-limited to stop password guessing, and Cloudflare filters traffic before it reaches us.



Certifications

ISO/IEC 27001 — Information security — Certified

PDPO — Hong Kong privacy law — Compliant

FERPA — US student records — Compliant

COPPA — US children's privacy — Compliant

GDPR — EU data protection — Compliant

ISO/IEC 27001 certificate – Certificate details are available on request.

enquiry@zenseai.io · +852 5328 1381

02 · Infrastructure

Running on infrastructure the world trusts

Teachers and students

Network edge

Cloudflare

All traffic to zenseai.io passes through Cloudflare's global network, which absorbs DDoS attacks and handles HTTPS.

ISO/IEC 27001 · SOC 2 Type II

Cloud · Singapore

Amazon Web Services

Our servers, database and files run in AWS's Singapore region, with an encrypted database and automated daily backups.

ISO/IEC 27001 · SOC 2 Type II

10B

tokens a week

Weekly AI security audit

Every week, we run a 10-billion-token AI security audit across our code and systems, so issues are found and fixed early.

Live status page

Check uptime and any incidents at status.zenseai.io.

ISO/IEC 27001

AWS and Cloudflare certifications cover their own infrastructure. Zense AI's own certification is ISO/IEC 27001.

03 · Access control

The right access for every role

School admins

Create and remove accounts, set safety rules and see usage, for their own school only.

Teachers

Run their classrooms, assignments and marking for students in their own school.

Students

See their own chats, work and the classes they've joined. They can't open other students' chats or submissions.

Permission check
on every request

- Accounts, safety rules and usage — School admins
- Classrooms, assignments and marking — Teachers
- Their own chats and work — Students

Always blocked

- Other students' chats and work
- Other schools

Student privacy, built in

- Age check at signup
- School-managed accounts
- Records on request
- Access log
- Never used to train AI
- Deleted when you ask